



## New Year! New Payment Options!

### Now offering Text-to-Pay!

Stay Warm, Dry and Pay Online Anytime at:

[www.municipalonlinepayments.com/buelltonca](http://www.municipalonlinepayments.com/buelltonca)

or scan the QR code to access our billing portal

#### Billing options include:



**E-bill** – save paper and mail time by receiving your bill as a PDF sent to your email.  
Manage your billing preferences in the billing portal.

**Auto Pay** - your account will be paid automatically each month via e-check or debit/credit card. Payment method is managed through our secure online billing portal. ACH Bank Draft also available – contact billing office.

**Text-to-Pay** – set up your account to charge your debit/credit card with a simple response to a text from our billing system.  
Text-to-Pay is managed in billing portal and Automated Phone Payment System.

**Automated Phone Payment System** – make a one-time phone payment using our secure phone payment system. Be sure to have your account number handy!

Note: all Debit/Credit card payments are charged a fee of \$1.25 by Municipal Online Payments (vendor fee). No fee for e-Check within portal.

#### Automated Phone Payment System quick guide:

To set up Text-to-Pay or make a one-time payment by phone,  
have your billing account number ready and call 805-686-0137 (City Hall)

For access 24 hours a day, 7 days a week - call direct 877-804-2353

Select option “1” for Water Department and To Pay Your Utility Bill,

Then select option “1” (again) To Pay Your Utility Bill

For English, Press 1. Para español, marca 2.

To make a payment, Press 1 and follow the prompts

To inquire about your account, Press 2

To manage saved payment methods, Press 3

For Text-to-Pay, Press 4

**\*ATTENTION: Beginning February 1, 2024, City of Buellton will no longer process phone payments with a live operator.**

**Calls received by the operator will be transferred to the Automated Phone Payment System to process the actual payment.**

**Happy New Year from All of Us at City of Buellton!**